

# Intensive Tenancy Support

Western Adelaide  
Homelessness Service



A free  
service  
for people  
who are  
finding it  
difficult  
to cope  
with their  
tenancy

## Contact Us

**Western Adelaide Homelessness Service**

124 Lipson Street, Port Adelaide SA 5015

PO Box 3032, Port Adelaide SA 5015

**Phone** (08) 8440 2110

**[www.ucwpa.org.au](http://www.ucwpa.org.au)**



# About us

We offer a free service to help people who are finding it difficult to cope with their tenancy and who are at risk of losing or abandoning their home as a result.

## What help can I receive?

**Our aim is to help people:**

- » maintain existing accommodation
- » manage finances including budgeting, paying rent and keeping up with paperwork
- » connect utilities such as power and water
- » access specialised services
- » participate in the wider community
- » live independently

## Who can use this service?

Individuals and families who are living in privately rented accommodation, Housing SA or community housing properties can access this service at no cost.

## How do I get help?

**Make an appointment or call for assistance**

Phone: (08) 8440 2110 (Mon to Fri between 9am – 5pm)

**Emergency assistance after hours**

Homelessness Gateway: 1800 003 308

“This program has helped me to keep my property clean. **I feel much more motivated** to look after it. Without this help, I would have lost my house.”

**Nguyen,** received assistance from  
Western Adelaide Homelessness Service

*Western Adelaide Homelessness Service is  
funded by the Federal and State Government*